



**HEALTHY
HOUSING
Service**



Healthy Housing Case Study: Autumn 2015

Mr Dove, Clifton

1. Solid wall insulation
2. Age UK's Handy Person Service
3. Falls and Bones Health Team
4. Health and Safety Check



“It’s amazing, I don’t dread the winter anymore and I can put my electric heater away for good”.

Background

Mr Dove lives in one of the post war concrete houses in Clifton. He admits he is a very independent man and generally keeps himself to himself. His house has always felt cold, and with his home being an end terrace, he is even more exposed to the elements than most. Every winter he regrets not looking into how he can make his home warmer, and before he knows it he is sat in front of the TV with the central heating on, an electric heater blowing out and a hot water bottle never far from reach.

This winter will be different for Mr Dove as he found his resolution through Nottingham City Council’s Greener Housing scheme – he said yes to an external solid wall insulation grant which would pay for the majority of this insulation. The remaining contribution was not cheap (around £2,500) but he knew he was getting a good deal and that it would change his life.

Installed Measures

Nottingham Energy Partnership (managers of the Healthy Housing Service) registered Mr Dove for his insulation and carried out a Green Deal Assessment at his property – this enabled him to access the grant funding.

Following the insulation Jenalle from the Healthy Housing team called him to see if he could benefit from any more services. He could, with the following services from City Signposting service:

- Age UK’s Handy Person Service fixed his gate at the front of his property
- Falls and Bones Health Team offered advice as he is a little prone to falls
- The Health and Safety Team carried out a free home safety and security check on his home

These positive interventions were made possible due to the effective links between the Healthy Housing Service and the City Signposting Service, often these services help the most hard to reach.

Health Benefits:

Mr Dove is in good health but like most people when your living environment improves you feel spritely and are generally more positive – he no longer dreads the winter months which is something new for him.

Money Saved:

Now Mr Dove's home is fully insulated he can look forward to savings of up to £400 off his yearly heating bill – and he can put that electric heater away for good. He has also been very impressed with the City Signposting service – he feels like his home has had a makeover and he said it's good to know that it is now safe and secure.