



**HEALTHY
HOUSING**
Service

Contact Us

Tel: 0115 985 3009

Web: www.healthy-housing-service.com

Who can we visit?

- People over the age of 60
- Disabled people i.e. those who have sight, hearing problems, restricted movement or learning difficulties
- People who are chronically sick



Our Energy and Safety Assessment covers:

1. Energy Efficiency Measures

We will identify and organise for the installation of any appropriate home insulation improvements i.e loft and cavity wall insulation.

2. Heating

We will let the client know if their boiler qualifies for any of our boiler schemes i.e. boiler replacement or servicing. We will also check the boiler heating controls and show the client how to use them correctly.

3. Energy Switching

Using energy data from the client's annual statement we will conduct an impartial energy comparison that identifies any cheaper energy deals. We can also help you switch if you wish.

4. Income Maximisation

We can provide access to financial assistance and income related benefits.

5. Health and Well-being

We can add clients to the Priority Services Register and refer them through to our partner agencies who can help clients stay independent in their home for longer. We also give a wealth of energy saving advice.

What next?

A member of the Healthy Housing Team will call the client within 1 week of the visit to talk about any next steps that were not actioned by the Assessor on the day.

We allow 1.5 hours for every visit